



Cascade Medical Centre

BOX 610 PRINCETON, BC V0X 1W0
OFFICE: (250) 295-4482 FAX: (250) 295-4484

Appointment Cancellation & No-Show Policy

Please be advised that if you are unable to attend your scheduled appointment, we kindly ask that you contact our office **at least 24 hours in advance** to cancel or reschedule. Providing adequate notice allows our physicians and staff to offer the appointment time to another patient who may require care.

Appointments that are **not cancelled at least 24 hours in advance** will be considered a **no-show**.

Effective **March 2026**, patients who have **two (2) no-show appointments** will receive a written notice outlining our no-show policy. If a patient subsequently misses a **third appointment**, they may be subject to **discharge from the practice**.

We understand that unforeseen circumstances can occur. If an emergency or exceptional circumstance prevents you from providing 24 hours' notice, please contact our office as soon as possible so that we can discuss the situation with you.

Thank you for your understanding and cooperation in helping us provide timely and accessible care to all our patients.